

**The Dolomite Centre Ltd**

Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK

T: +44 (0)1763 242491

F: +44 (0)1763 246125

E: sales@dolomite-microfluidics.com

W: www.dolomite-microfluidics.com

Dolomite Microfluidics

29 Albion Place
Charlestown, MA 02129, USA

C: 617 803 6655

T: 617 848 1211

F: 617 500 0136

E: salesus@dolomite-microfluidics.com

DOLOMITE WEBSITE TERMS AND CONDITIONS

In these terms and conditions, “we” “us” and “our” refers to The Dolomite Centre Ltd. Your access to and use of all information on this website including purchase of our product/s is provided subject to the following terms and conditions.

We reserve the right to amend this Notice at any time and your use of the website following any amendments will represent your agreement to be bound by these terms and conditions as amended. We therefore recommend that each time you access our website you read these terms and conditions.

Registered Users

1. In order to access the services provided on this website, you must become a registered user. You must complete registration by providing certain information as set out on our membership/registration page. Please refer to our Privacy Policy linked on our home page for information relating to our collection, storage and use of the details you provide on registration.
2. You agree to ensure that your registration details are true and accurate at all times and you undertake to update your registration details from time to time when they change.
3. On registration, we provide you with a password and Username. On registration you agree to pay for our services as set out on our website.
4. We reserve the right to terminate your registration at any time if you breach these terms and conditions.

Our Website Services

5. Our services are provided to adults over the age of eighteen (18) years. By proceeding to purchase through our website, you acknowledge that you are over 18 years of age.
6. All prices are exclusive of VAT. We endeavour to ensure that our price list is current. Our price list can be accessed from our home page and we reserve the right to amend our prices at any time. If you have placed an order, we undertake to fulfil your order at the price listed at the time you ordered.



The Dolomite Centre Ltd
Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK

T: +44 (0)1763 242491
F: +44 (0)1763 246125
E: sales@dolomite-microfluidics.com
W: www.dolomite-microfluidics.com

Dolomite Microfluidics
29 Albion Place
Charlestown, MA 02129, USA

C: 617 803 6655
T: 617 848 1211
F: 617 500 0136
E: salesus@dolomite-microfluidics.com

Product Descriptions

7. We strive to ensure that our products are described as accurately as possible on our website; however we do not warrant that the description is accurate. Where we become aware of any misdescription, we reserve the right to correct any error or omission.

8. Images have been provided for illustrative purposes only and we do not guarantee that any image will reproduce in true colour or that any given image will reflect or portray the full design or options relating to that product.

Product Orders

9. Our products are for sale to adults over the age of eighteen (18) years. By proceeding to purchase through our website, you acknowledge that you are over 18 years of age.

10. We endeavour to ensure that our product list is current however we give no undertaking as to the availability of any product advertised on our website.

11. Packaging and postage is an additional charge, calculated at time of purchase.

12. When you order from us, we require you to provide your name, address for delivery, your email address, telephone contact and credit card details. We undertake to take due care with this information; however in providing us with such information you accept that we are not liable for its misuse due to error in transmission or virus or malware.

13. We undertake to accept or reject your order within Seven (7) days. If we have not responded to you within Seven (7) days, your offer is deemed to be rejected. We are not required to give reasons for rejecting your offer to purchase however the most likely reason for rejecting your offer will be that we do not currently have that product in stock.

14. Once you have submitted an order, you may not cancel that order even if our acceptance or rejection of your offer is still pending.

15. Delivery of your ordered product/s will be as set out on our website. Title in the goods passes to you when we have received payment. Our terms of payment are set out on the order page.

16. All risk of loss or damage to the goods passes to you when we despatch the goods.



The Dolomite Centre Ltd
Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK

T: +44 (0)1763 242491
F: +44 (0)1763 246125
E: sales@dolomite-microfluidics.com
W: www.dolomite-microfluidics.com

Dolomite Microfluidics
29 Albion Place
Charlestown, MA 02129, USA

C: 617 803 6655
T: 617 848 1211
F: 617 500 0136
E: salesus@dolomite-microfluidics.com

17. All products supplied to you shall be to a quality standard consistent with normal manufacturing practices and quality levels for such products, including defects, scratches, dimensional tolerances, and other manufacturing variations. You agree to accept products conforming to these quality standards.

18. When ordering goods for delivery outside the EU, you may be subject to import duties and taxes, which are levied once the products reach their destination country. Any additional charges for customs clearance must be borne by you; we have no control over these charges and cannot predict what they may be. You are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the products.

Order Cancellation Due To Error

19. Where a product has been listed at the incorrect price or with incorrect descriptive information or image due to typographical error or similar oversight, we reserve the right to cancel a transaction. Where your credit card has been charged, we will immediately refund your credit card for the total amount debited.

Product Returns

20. We undertake to replace you for any product delivered to you that is faulty or is in a damaged condition. If you wish to return a faulty or damaged product, you must notify us through our designated "contact us" webpage where we set out our requirements relating to return of such goods.

21. If we are unable at the time of return to replace or exchange returned goods, we undertake to reimburse your credit card for the amount initially debited for the purchase including packaging and postage charges.

Site Access

22. When you visit our website, we give you a limited licence to access and use our information for personal use.

23. You are permitted to download a copy of the information on this website to your computer for your personal use only provided that you do not delete or change any copyright symbol, trade mark or other proprietary notice. Your use of our content in any other way infringes our intellectual property rights.

**The Dolomite Centre Ltd**

Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK

T: +44 (0)1763 242491

F: +44 (0)1763 246125

E: sales@dolomite-microfluidics.com

W: www.dolomite-microfluidics.com

Dolomite Microfluidics

29 Albion Place
Charlestown, MA 02129, USA

C: 617 803 6655

T: 617 848 1211

F: 617 500 0136

E: salesus@dolomite-microfluidics.com

24. Except as permitted under the Copyright, Designs and Patents Act 1988, you are not permitted to copy, reproduce, republish, distribute or display any of the information on this website without our prior written permission.

25. The licence to access and use the information on our website does not include the right to use any data mining robots or other extraction tools. The licence also does not permit you to metatag or mirror our website without our prior written permission. We reserve the right to serve you with notice if we become aware of your metatag or mirroring of our website.

Hyperlinks

26. This website may from time to time contain hyperlinks to other websites. Such links are provided for convenience only and we take no responsibility for the content and maintenance of or privacy compliance by any linked website. Any hyperlink on our website to another website does not imply our endorsement, support, or sponsorship of the operator of that website nor of the information and/or products which they provide.

27. You may link our website with our consent. Any such linking will be entirely your responsibility and at your expense. By linking, you must not alter any of our website's contents including any intellectual property notices and you must not frame or reformat any of our pages, files, images, text or other materials.

Intellectual Property Rights

28. The copyright to all content on this website including applets, graphics, images, layouts and text belongs to us or we have a licence to use those materials.

29. All trademarks, brands and logos generally identified either with the symbols TM or ® which are used on this website are either owned by us or we have a licence to use them. Your access to our website does not license you to use those marks in any commercial way without our prior written permission.

30. No right or license in or to any of our intellectual property or other proprietary rights is granted hereunder to you. We shall be under no obligation to provide or transfer to you or to any third party any of our technology, including without limitation any processes or procedures used in the manufacturing and fabrication of our products.

**The Dolomite Centre Ltd**

Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK

T: +44 (0)1763 242491

F: +44 (0)1763 246125

E: sales@dolomite-microfluidics.com

W: www.dolomite-microfluidics.com

Dolomite Microfluidics

29 Albion Place
Charlestown, MA 02129, USA

C: 617 803 6655

T: 617 848 1211

F: 617 500 0136

E: salesus@dolomite-microfluidics.com

31. We respect the intellectual property rights of others, but make no warranty, either express or implied, that the products and/or methods embodied in the work performed do not infringe any patents or other property right owned by a third party.

Disclaimers

32. We warrant that the products will comply with all specifications set forth in the website, subject to the restrictions of Clause (7) above. We also warrant that our products will not violate any known obligations to any third party. All such products are provided “as is” and without other warranty of any kind, either expressed or implied, including without limitation any implied warranties of merchantability or fitness for a particular purpose.

33. The scope of our service is limited to the products and not to their suitability or safety for a specific Application or other given procedure under given circumstances. The suitability or fitness of a product for a specific application is your responsibility.

34. Whilst we have taken all due care in providing the information on our website, we do not provide any warranty either express or implied including without limitation warranties of title or implied warranties of merchantability or fitness for a particular purpose.

35. To the extent permitted by law, any condition or warranty which would otherwise be implied into these terms and conditions is excluded.

36. We also take all due care in ensuring that our website is free of any virus, worm, Trojan horse and/or malware, however we are not responsible for any damage to your computer system which arises in connection with your use of our website or any linked website.

Limitation of Liability

37. To the full extent permitted by law, our liability for breach of an implied warranty or condition is limited to the supply of the goods and/or services again or payment of the costs of having those goods and/or services supplied again.

38. We accept no liability for any loss whatsoever including consequential loss suffered by you arising from product/s we have supplied.



The Dolomite Centre Ltd
Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK
T: +44 (0)1763 242491
F: +44 (0)1763 246125
E: sales@dolomite-microfluidics.com
W: www.dolomite-microfluidics.com

Dolomite Microfluidics
29 Albion Place
Charlestown, MA 02129, USA
C: 617 803 6655
T: 617 848 1211
F: 617 500 0136
E: salesus@dolomite-microfluidics.com

Indemnity

39. By accessing our website, you agree to indemnify and hold us harmless from all claims, actions, damages, costs and expenses including legal fees arising from or in connection with your use of our website.

Force Majeure

40. If a Force Majeure event causing delay continues for more than Thirty (30), we may terminate this Agreement by giving at least Seven (7) Notice to you. "Force Majeure" means any act, circumstance or omission over which we could not reasonably have exercised control.

Jurisdiction

41. These terms and conditions are to be governed by and construed in accordance with the laws of England and any claim made by either party against the other which in any way arises out of these terms and conditions will be heard in England and you agree to submit to the jurisdiction of those Courts.

42. If any provision in these terms and conditions is invalid under any law the provision will be limited, narrowed, construed or altered as necessary to render it valid but only to the extent necessary to achieve such validity. If necessary the invalid provision will be deleted from these terms and conditions and the remaining provisions will remain in full force and effect.

Privacy

43. We undertake to take all due care with any information which you may provide to us when accessing our website. However we do not warrant and cannot ensure the security of any information which you may provide to us. Information you transmit to us is entirely at your own risk although we undertake to take reasonable steps to preserve such information in a secure manner.

44. Our compliance with privacy legislation is set out in our separate Privacy Policy which may be accessed from our home page.

**The Dolomite Centre Ltd**

Unit 1, Anglian Business Park, Orchard Road,
Royston, Hertfordshire, SG8 5TW, UK

T: +44 (0)1763 242491

F: +44 (0)1763 246125

E: sales@dolomite-microfluidics.com

W: www.dolomite-microfluidics.com

Dolomite Microfluidics

29 Albion Place
Charlestown, MA 02129, USA

C: 617 803 6655

T: 617 848 1211

F: 617 500 0136

E: salesus@dolomite-microfluidics.com

Complaint procedure

45. We endeavour to respond to all complaints within three working days. Please email info@dolomite-microfluidics.com or call us on +44 (0)1763 242491. If for any reason we cannot resolve your complaint immediately, we will advise you on how long we expect it will take and keep you fully informed throughout the process.